



September, 2020.  
Mexico City.

## **TOURISM GUIDELINES FOR INTERNATIONAL VISITORS UPON THEIR ARRIVAL IN MEXICO**

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The Ministry of Tourism offers the following guidelines for foreign visitors upon their arrival in Mexico.

It is important for you to know that all States are currently operating under an Epidemiologic Risk Assessment (traffic-light system) in order to move towards the “new normal”. Thus, compliance with regulations for the use of public spaces to avoid COVID-19 transmission is enforced through a monitoring system.

The traffic-light system is based on four colors:

<b>RED</b>	Core economic activities are allowed, including strolling in the area surrounding of your home during the day.
<b>ORANGE</b>	In addition to core economic activities, non-essential businesses can run with only 30% of their staff. Maximum precautionary measures must be taken, mainly with people that may be at a higher risk of a severe COVID-19 illness. Outdoor activity centers will be open, allowing only a limited capacity (number of people).
<b>YELLOW</b>	All working activities are allowed, with care being taken of people that may be at a higher risk of a severe COVID-19 illness. Outdoor activity centers will be open allowing only a limited capacity (number of people). As is true with other traffic-light colors, these activities should be carried out using basic precautionary measures and care being taken of people that may be at a higher risk of a severe COVID-19 illness.
<b>GREEN</b>	All activities, including schooling, are allowed.



The table below includes web links that show the traffic-light system when traveling throughout the different States of Mexico:

STATE	OFFICIAL WEBSITE
AGUASCALIENTES	<a href="https://aguascalientes.gob.mx/coronavirus/">https://aguascalientes.gob.mx/coronavirus/</a>
BAJA CALIFORNIA	<a href="http://www.bajacalifornia.gob.mx/coronavirus">http://www.bajacalifornia.gob.mx/coronavirus</a>
BAJA CALIFORNIA SUR	<a href="https://coronavirus.bcs.gob.mx/semaforo/">https://coronavirus.bcs.gob.mx/semaforo/</a>
CAMPECHE	<a href="http://www.campeche.travel">www.campeche.travel</a> <a href="http://www.campeche.salud.gob.mx/index.php/covid19campeche">http://www.campeche.salud.gob.mx/index.php/covid19campeche</a>
CHIAPAS	<a href="http://coronavirus.saludchiapas.gob.mx/">http://coronavirus.saludchiapas.gob.mx/</a>
CHIHUAHUA	<a href="https://comunicachihuahua.desarrollosenlanube.net/descarga-la-app-covid-19-chihuahua/">https://comunicachihuahua.desarrollosenlanube.net/descarga-la-app-covid-19-chihuahua/</a> <a href="https://transparencia.chihuahua.gob.mx/covid-19/semaforo.html">https://transparencia.chihuahua.gob.mx/covid-19/semaforo.html</a>
MEXICO CITY	<a href="https://semaforo.covid19.cdmx.gob.mx/tablero/">https://semaforo.covid19.cdmx.gob.mx/tablero/</a>
COAHUILA	<a href="http://www.saludcoahuila.gob.mx/COVID19/">http://www.saludcoahuila.gob.mx/COVID19/</a>
COLIMA	<a href="http://www.saludcolima.gob.mx/coronavirus/">http://www.saludcolima.gob.mx/coronavirus/</a>
DURANGO	<a href="http://covid.durango.gob.mx/">http://covid.durango.gob.mx/</a>
STATE OF MEXICO	<a href="https://edomex.gob.mx/covid-19">https://edomex.gob.mx/covid-19</a>
GUANAJUATO	<a href="https://reactivemosgto.guanajuato.gob.mx/">https://reactivemosgto.guanajuato.gob.mx/</a> <a href="https://coronavirus.guanajuato.gob.mx/">https://coronavirus.guanajuato.gob.mx/</a> <a href="https://sectur.guanajuato.gob.mx/wp-content/uploads/2020/COVID-19/DISTINTIVO_GTO_SANO_2020.pdf">https://sectur.guanajuato.gob.mx/wp-content/uploads/2020/COVID-19/DISTINTIVO_GTO_SANO_2020.pdf</a>
GUERRERO	<a href="http://coronavirus.guerrero.gob.mx/">http://coronavirus.guerrero.gob.mx/</a>



<b>HIDALGO</b>	<a href="http://coronavirus.hidalgo.gob.mx/">http://coronavirus.hidalgo.gob.mx/</a> <a href="https://hidalgo.travel/">https://hidalgo.travel/</a> <a href="http://ahorraviaja.hidalgo.gob.mx/">http://ahorraviaja.hidalgo.gob.mx/</a>
<b>JALISCO</b>	<a href="https://coronavirus.jalisco.gob.mx/semaforo-jalisco/">https://coronavirus.jalisco.gob.mx/semaforo-jalisco/</a> <a href="https://visitjalisco.com.mx/blog/conoce-las-medidas-de-prevencion-ante-el-covid-19-en-jalisco">https://visitjalisco.com.mx/blog/conoce-las-medidas-de-prevencion-ante-el-covid-19-en-jalisco</a> <a href="https://visitjalisco.com.mx/blog/covid-19-information-for-u-s-and-canadian-travelers-in-jalisco">https://visitjalisco.com.mx/blog/covid-19-information-for-u-s-and-canadian-travelers-in-jalisco</a>
<b>MICHOACAN</b>	<a href="http://www.michoacan.travel">www.michoacan.travel</a>
<b>MORELOS</b>	<a href="http://turismorelos.mx">turismorelos.mx</a> <a href="https://morelos.gob.mx/?q=prensa/nota/situacion-actual-del-coronavirus-covid-19-en-morelos-19">https://morelos.gob.mx/?q=prensa/nota/situacion-actual-del-coronavirus-covid-19-en-morelos-19</a>
<b>NAYARIT</b>	<a href="https://covid19.nayarit.gob.mx/">https://covid19.nayarit.gob.mx/</a>
<b>NUEVO LEÓN</b>	<a href="https://www.nl.gob.mx/coronavirus">https://www.nl.gob.mx/coronavirus</a>
<b>OAXACA</b>	<a href="https://coronavirus.oaxaca.gob.mx/">https://coronavirus.oaxaca.gob.mx/</a> <a href="https://www.oaxaca.gob.mx/salud/covid-19/">https://www.oaxaca.gob.mx/salud/covid-19/</a>
<b>PUEBLA</b>	<a href="https://transparenciacovid19.puebla.gob.mx/">https://transparenciacovid19.puebla.gob.mx/</a> <a href="http://plataformageo.puebla.gob.mx/covid-19/">http://plataformageo.puebla.gob.mx/covid-19/</a> <a href="https://previenecovid19.puebla.gob.mx/images/docs/Prensa_Reapertura_V1_0601_H1340.pdf">https://previenecovid19.puebla.gob.mx/images/docs/Prensa_Reapertura_V1_0601_H1340.pdf</a>
<b>QUERETARO</b>	<a href="https://www.queretaro.gob.mx/covid19/">https://www.queretaro.gob.mx/covid19/</a>
<b>QUINTANA ROO</b>	<a href="https://reactivemosq.roo.gob.mx/">https://reactivemosq.roo.gob.mx/</a> <a href="https://qroo.gob.mx/cppsit">https://qroo.gob.mx/cppsit</a> <a href="https://guestassist.mx">https://guestassist.mx</a> <a href="https://www.caribemexicano.travel">https://www.caribemexicano.travel</a> <a href="https://qroo.gob.mx/portal/">https://qroo.gob.mx/portal/</a> <a href="https://qroo.gob.mx/portal/category/coronavirus-hoy/">https://qroo.gob.mx/portal/category/coronavirus-hoy/</a>
<b>SAN LUIS POTOSÍ</b>	<a href="http://turismoslp.com.mx/Principal/Noticias/slp-estatus-SLP.pdf">http://turismoslp.com.mx/Principal/Noticias/slp-estatus-SLP.pdf</a> <a href="https://slpcoronavirus.mx/">https://slpcoronavirus.mx/</a>



<b>SINALOA</b>	<a href="http://covid.sinaloa.gob.mx/">http://covid.sinaloa.gob.mx/</a>
<b>SONORA</b>	<a href="https://www.sonora.gob.mx/coronavirus/inicio.html">https://www.sonora.gob.mx/coronavirus/inicio.html</a> <a href="https://contigo.visitsonora.mx">contigo.visitsonora.mx</a>
<b>TABASCO</b>	<a href="http://www.pasaportetabasco.com">www.pasaportetabasco.com</a> <a href="https://covid19.saludtab.gob.mx">https://covid19.saludtab.gob.mx</a> <a href="https://tabasco.gob.mx/turismo">https://tabasco.gob.mx/turismo</a>
<b>TAMAULIPAS</b>	<a href="http://coronavirus.tamaulipas.gob.mx/">http://coronavirus.tamaulipas.gob.mx/</a>
<b>TLAXCALA</b>	<a href="https://www.tlaxcala.gob.mx/index.php/gobierno/covid-19">https://www.tlaxcala.gob.mx/index.php/gobierno/covid-19</a>
<b>VERACRUZ</b>	<a href="http://coronavirus.veracruz.gob.mx/">http://coronavirus.veracruz.gob.mx/</a>
<b>YUCATAN</b>	<a href="https://coronavirus.yucatan.gob.mx/">https://coronavirus.yucatan.gob.mx/</a> <a href="https://reactivacion.yucatan.gob.mx/">https://reactivacion.yucatan.gob.mx/</a> <a href="https://yucatan.travel/yucatan-frente-al-covid/">https://yucatan.travel/yucatan-frente-al-covid/</a>
<b>ZACATECAS</b>	<a href="https://covid19.zacatecas.gob.mx/">https://covid19.zacatecas.gob.mx/</a>



**Below you will also find links to Mexican Agencies & Government websites that can provide support during your stay in Mexico.**

## **CORONAVIRUS MEXICO**

<https://coronavirus.gob.mx/>

[https://coronavirus.gob.mx/wp-content/uploads/2020/04/Protocolo\\_Hoteles\\_COVID-19.pdf](https://coronavirus.gob.mx/wp-content/uploads/2020/04/Protocolo_Hoteles_COVID-19.pdf)

Protocol to provide assistance to Mexican or foreign visitors who are staying in lodging facilities during the mandatory COVID-19 lockdown.

## **PROFECO**

<https://www.gob.mx/profeco/documentos/concilia-desde-el-extranjero?state=published>

Through its Conflict Resolution Bureau for Residents Living Abroad, (*CARE, Departamento de Conciliación a Residentes en el Extranjero*), PROFECO protects your rights even if you live outside Mexico. Regardless of your citizenship, if you are not pleased with merchandise of any kind that you have bought or a service of any kind you have contacted from a supplier, under Mexican Law, we offer you free consulting services and an appropriate conflict resolution process between the parties, should that be the case.

## **MINISTRY OF TOURISM**

### **ÁNGELES VERDES/ GREEN ANGELS**

<https://www.gob.mx/sectur/acciones-y-programas/angeles-verdes-atencion-al-turista-en-mexico>

The Ángeles Verdes organization is providing travel information, mechanical assistance and medical help for nationals and tourists as well as aiding in natural and other unforeseen disasters.

## **MINISTRY OF FOREIGN AFFAIRS**

Foreign Business Missions Certified in Mexico

<https://acreditadas.sre.gob.mx/>

## **MINISTRY OF HEALTH**

[https://coronavirus.gob.mx/wp-content/uploads/2020/05/Lineamiento\\_nacional\\_reapertura\\_turismo\\_20052020.pdf](https://coronavirus.gob.mx/wp-content/uploads/2020/05/Lineamiento_nacional_reapertura_turismo_20052020.pdf)



## **NATIONAL MIGRATION INSTITUTE**

<https://www.gob.mx/inm/que-hacemos>

Several provisions have been permanently enforced by the National Migration Institute in compliance with Mexican Laws and International Treaties so as to offer all foreigners safe and organized support in procedures for their legal entry and stay in our country, in accordance with the provisions of the Migration Act and its internal rules.

## **MINISTRY OF SECURITY AND CITIZEN PROTECTION**

<https://www.gob.mx/sspc/prensa/sspc-y-cce-articulan-esfuerzos-para-garantizar-bienestar-y-seguridad-al-sector-turistico>

The Ministry of Security and Civilian Protection and the Business Coordinating Council have joined forces to ensure the wellbeing and security of the tourist sector.

### **IMPORTANT!**

**Official protocols and guidelines issued by the Mexican Government for tourism activities are the following:**

- **“Protocol to provide assistance to Mexican or foreign visitors who are staying in lodging facilities during the mandatory COVID-19 lockdown” and “Protocol updated to provide assistance to people staying in lodging facilities and attending restaurants during the mandatory COVID-19 lockdown”.**
- **National guidelines for the re-opening of the Tourism Sector dated May 20th.**

Available: <https://coronavirus.gob.mx/documentos-de-consulta/>

**These protocols and guidelines are issued by the Government of Mexico under the Ministry of Health and the Ministry of Tourism.**



**We also suggest you follow the main precautionary measures:**

- **Wash your hands frequently with soap and water**
- **Go to the doctor only in case of an emergency**
- **Cough or sneeze into your elbow**
- **Do not spread fake news**